

Terms and Conditions of Sale

Introduction

These Terms of Purchase set out how you (the User) can make purchases from our Site. Please read them carefully. We pride ourselves in providing a high level of customer service and ensuring that you are clear in respect of all of your rights relating to your purchase. Ahead of making any purchase you will be asked to tick a box on our Site which says "I Accept the Terms and Conditions of Sale". In ticking that box, you will be accepting the terms set out here.

We are based in the UK and our Terms of Purchase are governed by UK legislation. Our digital documents can be downloaded worldwide.

The Terms of Use for our Site and our Privacy Statement can be found on separate pages.

It is always our aim that you will be fully satisfied with your purchase. Should you have any questions about your purchase we will be happy to assist.

Purchase Terms for Services

The details of each specific service and the terms of delivery associated with it are described on each page of the website and delivered in accordance with these terms. You should review those terms in detail before purchasing.

Purchase Terms for Digital Downloads

We are proud of our digital products and the results which our clients achieve from them. If you buy any of our digital downloads from our CAD Shop, you are purchasing a digital SketchUp file which you will receive via email automatically once your payment has been processed. You can then download and save to your device. As you receive this file instantly you **will not be entitled to receive a refund** so do check that you are purchasing the correct product or service to meet your needs. Your other statutory rights to a refund remain in place in the usual way.

Please be advised that we reserve all rights to our intellectual property for both our customised and non-customised products and services. This means that whilst you are free to use the download digitally or print out a copy for personal use you are not permitted to copy, distribute, adapt, edit or share any of our products with third parties.

Should you have any problems with downloading your file or be unable to access the download please email us, placing 'Tech Query' in the subject field and send your email to studio@clifforddesignhouse.co.uk

Pricing

The prices are as quoted on the website for each item. Prices do not include VAT.

We may change our prices at any time but changes will not affect any order in respect of which we have already sent you an order confirmation.

Additional Terms

We only supply products for domestic and private use and you agree not to use any products for commercial, business or re-sale purposes, and we have no liability to you for any loss of profit, loss of business, business interruption or loss of business opportunity.

Law and Jurisdiction

These terms and any claim or dispute arising in relation to any purchase will be governed by English law. You and we agree that the courts of England and Wales shall have non-exclusive jurisdiction to settle any such claim or dispute.